

Shipping

Your merchandise order will ship within 1-5 business days from our distribution center in Marion, Indiana. Standard ground delivery is an additional 1-5 business days in transit from the ship date. If customer desires an expedited delivery 3 Day Select, Second Day Air or Next Day Air must be selected during checkout. With these selections, in-stock merchandise will ship the same day with a UPS delivery guarantee. All orders placed after 1:00 p.m. EST will be processed the following business day. Shipping charges are calculated based on real-time UPS rates or US Postal Priority Rates, whichever will be cheaper for our customer. Saturday and Sunday are not recognized as business days.

RETURN POLICY

We want you to be completely satisfied with the products you purchase from SHE4Life.com. You can depend on our cooperation / assistance if for some reason you wish to return your purchase. Please follow the guidelines below for your return.

SHE 4Life will accept merchandise return / exchange under the following conditions:

All returns/exchanges must be pre-authorized by S.H.E. 4Life / United Marketing, Inc. before shipping any return merchandise. To receive a return authorization number, please email S.H.E. 4Life @ returns@she4life.com

For returns/exchanges we offer the following two options.

- Product may be returned in method of your choice at your expense. We recommend insuring the package and using a service that can provide tracking information to ensure successful delivery. We are not responsible for lost returns.
- At your request we will issue a prepaid shipping label. The return shipping fees will be deducted from the amount of your return (shipping fee will be quoted over the phone when requesting the return authorization). If we determine at our sole discretion that the merchandise you return is not eligible for return or exchange, you authorize us to charge the return shipping charges to your original payment source.

If you are returning manufacturer defective merchandise, we will pay the cost of return shipping only if you use the postage prepaid return label. Standard shipping rates apply on the reshipment of an exchanged item.

Please make sure that the return authorization number is written on the outside of the shipping package to expedite processing of your return/exchange.

Returns/exchanges must be received within 14 days of authorization. If received after 14 days, you will be charged a \$25.00 re-stock fee.

All returned merchandise is subject to quality inspection. We will not accept worn/damaged merchandise for exchange or refund. If items are returned in unacceptable condition, they will be returned back to you at your expense.

NO RETURNS / EXCHANGES AFTER 30 DAYS OF RECEIPT OF MERCHANDISE.